MITSUBISHI KAKOKI KAISHA, LTD.

Purifier On-board Attendance by MKK Service Engineer

Annual Health Check, Trouble-shoot and more

As of NOVEMBER 2026

General Information

- We recommend annual health check to keep your purifiers in good condition.
- On-board attendance by a Service Engineer charges:
  - the actual travel / waiting time, working hours, daily allowance(s), and transport expenses of our service engineer etc.
- If the attendance requires multiple days, lodging expenses will be also charged.
- High hourly rates apply for weekends, holidays and early/late working hours.
- Most of our service engineers are available for overseas assignments if necessary.

Service Attendance Menu

A. Annual Health Check of Your Purifier

- Requires 1.5 hours per purifier (for both FO & LO).
- Order at least before 2 business days of the attendance.
- Water, Air(instrumental), Oil, Elecrticity & Boiler required.

B. Trouble Shooting / Inspection of Your Purifier

- The required time is estimated on a case-by-case basis.
- Full support from the crew is necessary.
- Post operational check included.

C. Overhaul (O/H)

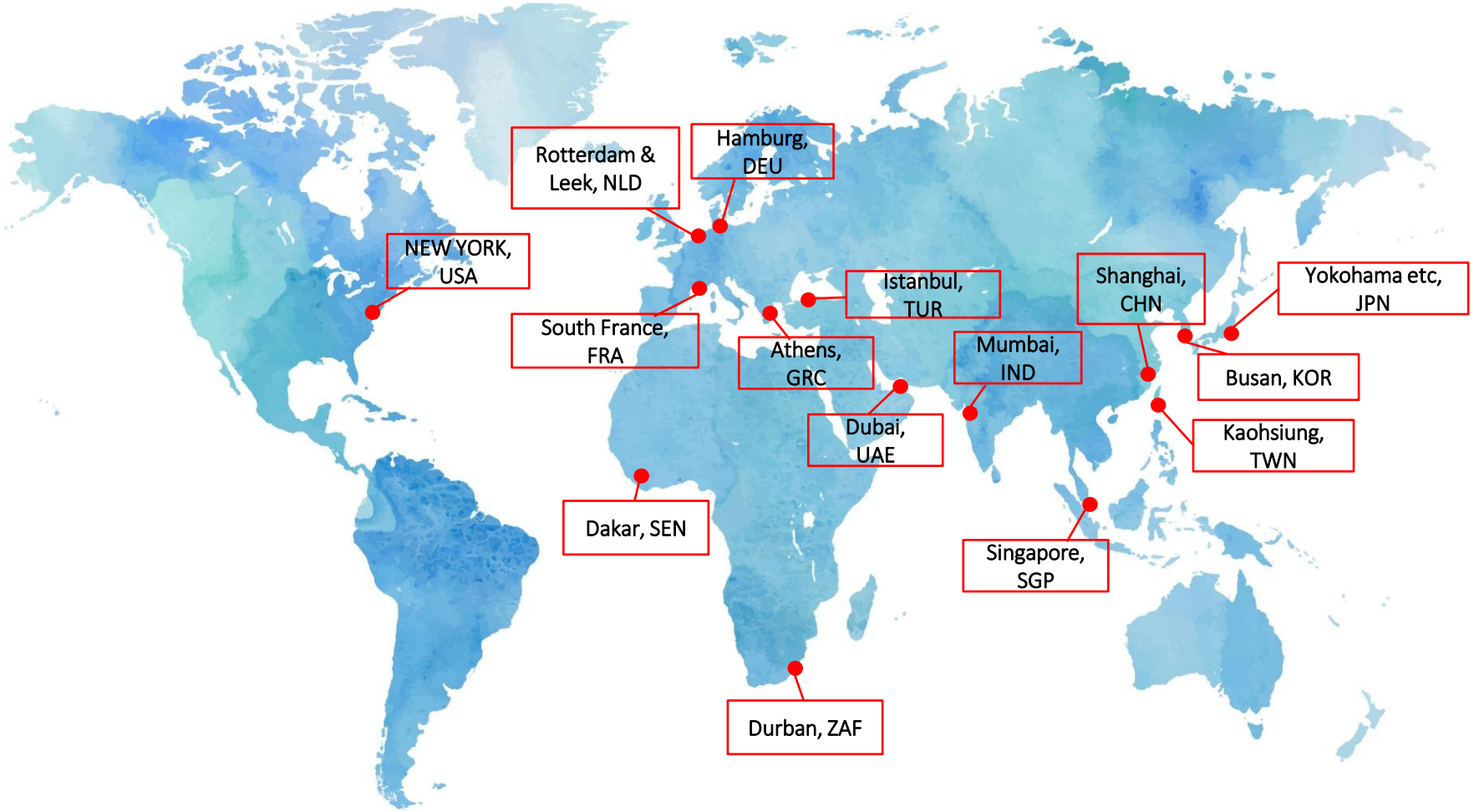
- Requires 2 days per purifier (for both FO & LO).
- Partial O/H such as bowl O/H, vertical shaft O/H, custom clearance is also available.
- Post operational check included.

*For all services, the actual costs incurred will still be charged even if you cancel them.

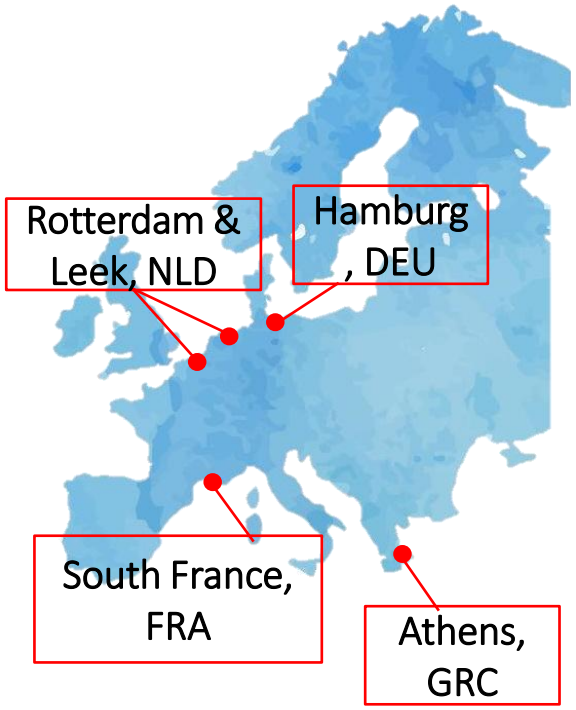
* For overseas work, we require support from the customer to obtain a Short-term Work Visa of our service engineer.

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MKK Service Engineer Location

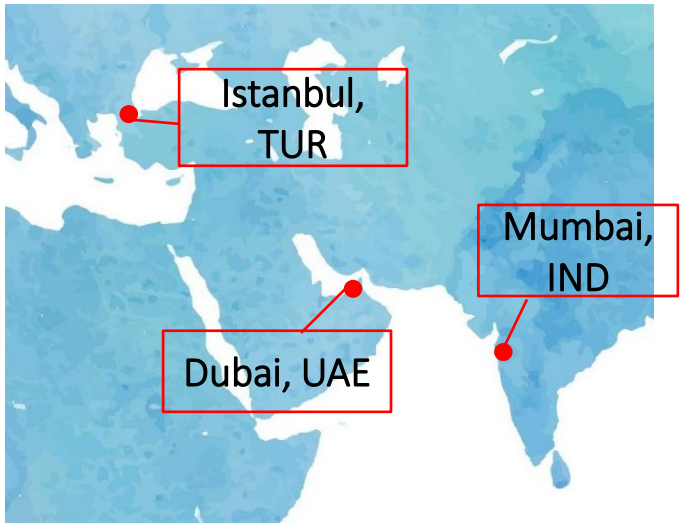


Europe



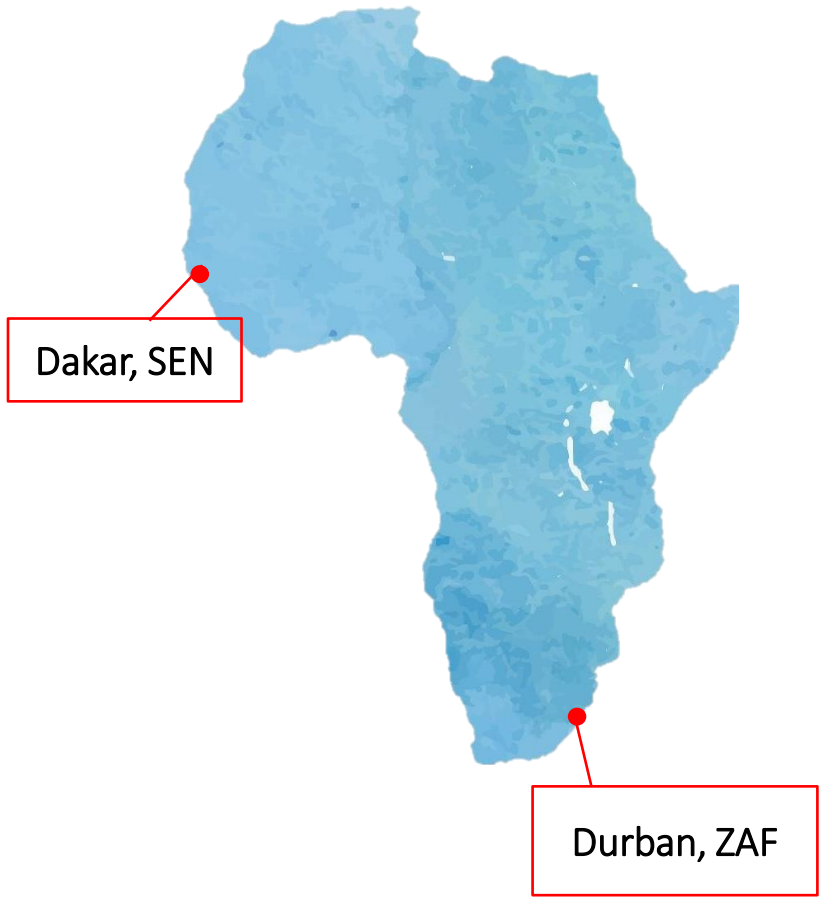
Country	Service Engineer Location	Closest ports	Main Ports within 300km
The Netherlands	Leek / Rotterdam	Rotterdam	Groningen / Moerdijk / Bremen-Bremerhaven/ Antwerp / Hamburg
France	South France	Montpellier / Marseille	Bordeaux / Sète / Monaco / Barcelona
Greece	Athens	Athens	Piraeus / Eleusis / Corinth / Patras / Lavrio / Volos
Germany	Hamburg	Hamburg	Bremerhaven / Bremen / Wilhelmshaven / Cuxhaven / Brunsbüttel

Middle East



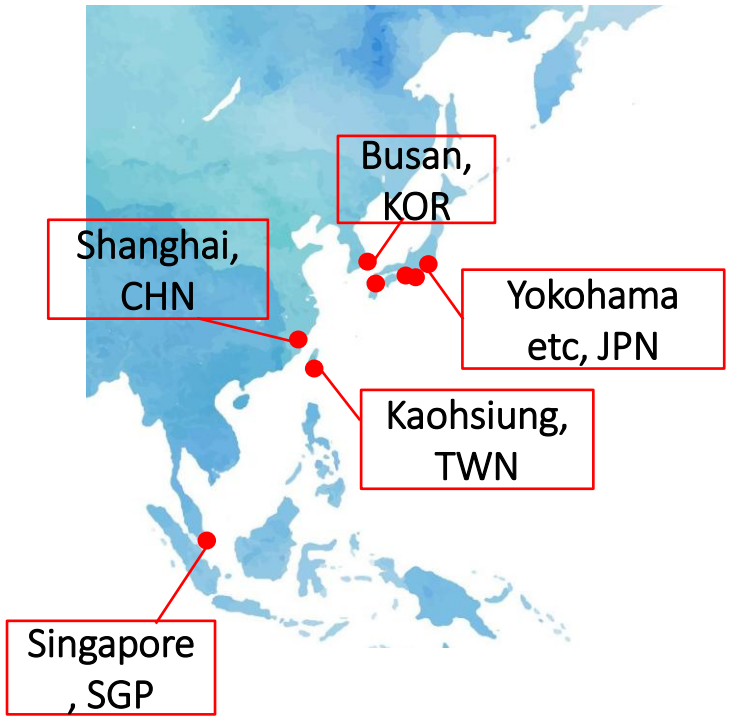
Country	Service Engineer Location	Closest ports	Main Ports within 300km
U.A.E	Dubai	Dubai	Jebel Ali / Rashid / Khalifa / Fujairah /Khalid
Turkey	Istanbul	Istanbul	Ambarlı / Haydarpaşa / DP World Yarımca / Gebze / Bandırma / Gemlik
India	Mumbai	Mumbai	Jawaharlal Nehru / Dharamtar / Daman / Vadhavan / Dahanu / Dabhol / Hazira

Africa



Country	Service Engineer Location	Closest ports	Main Ports within 300km
Senegal	Dakar	Dakar	M'Bao Oil Terminal / Rufisque
South Africa	Durban	Durban	Richards Bay / Maputo / East London /

Asia



Country	Service Engineer Location	Closest ports	Main Ports within 300km
Japan	Yokohama / Nagoya / Osaka / Kitakyushu etc	Throughout Japan	Throughout Japan
China	Shanghai	Shanghai	Ningbo / Zhoushan / Nantong / Zhangjiagang / Jiangyin / Zhenjiang / Nanjing / Jiaxing / Taicang / Changshu
Korea	Busan	Busan	Ulsan / Gwangyang / Pohang / Masan / Gunsan
Taiwan	Kaohsiung	Kaohsiung	Taichung / Anping / Keelung / Taipei / Hualien
Singapore	Singapore	Singapore	Tanjung Pelepas / Johor / Batam / Melaka / Tanjung Balai / Tanjung Priok

USA



Country	Service Engineer Location	Closest ports	Main Ports within 300km
USA	New York	New York & New Jersey	Port of Newark / Port of Elizabeth / Paulsboro / Philadelphia / Baltimore

MITSUBISHI KAKOKI KAISHA, LTD.

We will support your safe voyage with our experienced technicians

Please contact our authorized agent in your country, or

tech@mkkeuropebv.com